

# UK: Power, Politics, and Economics

*BUS D255 Topics in International Business: Brexit, Business & Brits*  
Course Information Session – Friday, November 18, 2016

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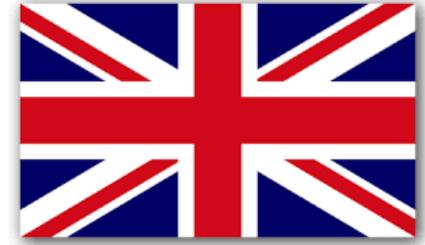
David E. Steele, CMC - Lecturing  
Spring 2017



**KELLEY SCHOOL OF BUSINESS**

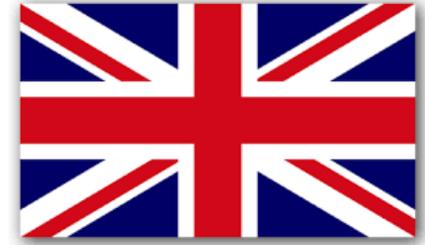
INDIANA UNIVERSITY

# Participant Introductions



- Please provide:
  - Name?
    - what you prefer we call you?
  - School?
  - Major?
  - Class standing?
  - Why you selected this learning experience?
  - What do you hope to get out of the experience?
  - Have you traveled abroad?
  - Something fun about yourself we do not know?
  - Is there any “must do” experiences you want to have while there?

# Table of Contents



- Faculty-led Study Abroad
  - Slide 5
- Objective & Mission
  - Slide 6-8
- Why London
  - Slide 10-13
- Safety, Health, Misconduct
  - Slide 15-22
- Key Information - International Travel
  - Slide 24-34
- Key Information – General
  - Slide 36-70
- Leisure Time
  - Slide 72
- Study Abroad
  - Slide 74-77
- Key Contact List
  - Slide 79

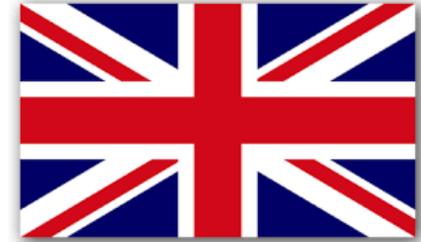
## Course D255

Topics in International Business: **Brexit, Business & Brits** - *An experiential course examining Power, Politics and Economics in the UK*

**OBJECTIVE & MISSION**

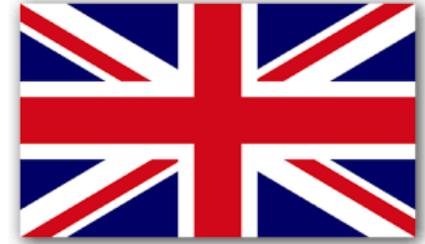
**DESCRIPTION & OVERVIEW**

# Faculty-led Study Abroad



- Indiana University has a long standing faculty-led study abroad tradition that dates back to the late 19<sup>th</sup> century when IU president David Starr Jordan took students abroad during the summer to study biology and languages.
- Members of the faculty and administration play central roles in the work of the Office of Overseas Study and serve as key advisors, allies and advocates for individual students and for study abroad activities.
- All study abroad program development is facilitated and vetted through a process administered by the Office of Overseas Study.
- Study abroad is an integral component of the IU academic experience.
- A core activity of an academic program abroad is the teaching and learning that take place.
- Our goal is to provide a transformational experience for you that will have a significant, and ongoing impact in your thinking and application of knowledge.

## Course Objective

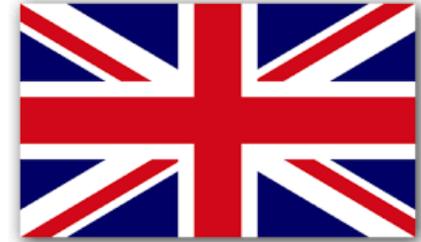


Our Course Mission Statement:

*To gain a deep understanding and appreciation of Her Majesty's Government structure, potential impact of exiting the European Union and selected UK head office business structure and operating environment.*

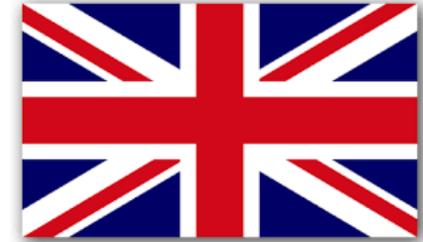


# Course Description



- An *experiential course* examining **Power, Politics and Economics in the UK**.
- Course will immerse students in the international aspects of business with a focus on the United Kingdom, and specifically London, England.
- Course explores and examines the historic vote to *exit the European Union* in Thursday, June 23, 2016, and the impact to business, government and citizens of the UK.
- Lecture, experiential learning and immersion in the UK (London, England) will be the primary location and focus of this course.
- Business lectures will include *London Stock Exchange, Lloyd's of London, Regent's University*.
- Government lectures will include the *Palace of Westminster* which is the meeting place of the *House of Commons* and *House of Lords*, the two houses of the *Parliament of the United Kingdom*.
- Walking educational experiences include the *Financial District, Silicon Roundabout* and *Tech City*

# Course Description



- Sightseeing will include:
  - Speaker’s Corner
  - Tower of London
  - Tower Bridge
  - London Eye
  - Westminster Abbey
  - St. Paul’s Cathedral
  - River Thames
  - Piccadilly Circus
  - Oxford Street
  - Buckingham Palace
  - Trafalgar Square
  - 10 Downing Street
  - Horse Guards
  - The Mall
  - Admiralty Arch
- There will be a group dinner Friday evening at ***Simpson's-in-the-Strand***
  - Simpson’s is one of London's most historic landmark restaurants and has been offering classic British dishes to its delighted patrons for over 185 years.
  - Famous regulars include Charles Dickens, George Bernard Shaw, Sir Arthur Conan Doyle (and his fictional creation, Sherlock Holmes), Benjamin Disraeli and William Gladstone.

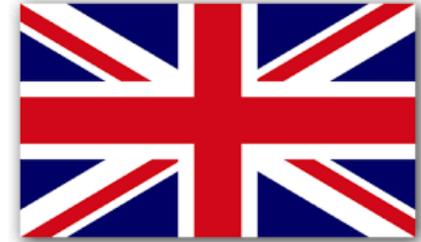
Prince Charles leaving  
Simpson’s-in-the-Strand



## Why London?

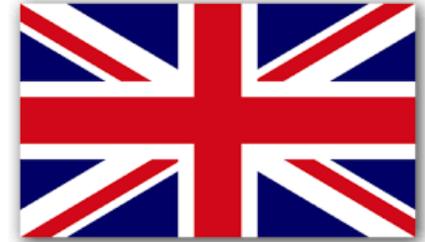
**HISTORIC VOTE 2016 TO EXIT EUROPEAN UNION**  
**KEY GLOBAL BUSINESS CENTRE EUROPE'S TOP START-UP CENTRE**  
**WORLD RENOWNED EDUCATIONAL INSTITUTIONS**  
**GLOBALIZED AND MULTICULTURAL CITY HISTORY & HISTORIC LANDMARKS**  
**ARTS & THEATRE**  
**SAFETY & FAVORABLE CLIMATE TOWARD USA**

# Why London?



- #1 Reason: London remains unparalleled as the top ranked most important financial center globally per the Global Financial Centres Index (GFCI).
- #2 Reason: London has become Europe's top technology start-up center (we will tour this area and hear from entrepreneurs).
- #3 Reason: London's exit from the European Union on June 23<sup>rd</sup> provides an excellent opportunity learn about this important decisions and the potential impact to UK commerce and politics.
  - Referred to as BREXIT, and the vote occurred on Thursday, June 23<sup>rd</sup> with "Leave" winning by 52% to 48%. The referendum turnout was 71.8%, with more than 30 million people voting.'
- #4 Reason: London is a center for academic excellence with over 60 Nobel Prize laureates who studied or worked at a London university, University College London (29), London School of Economics (16), King's College (12), Queen Mary University of London (7).
- Other important reasons:
- English is the official language, as a result it is easy to engage the local residents, shopkeepers, police, and our site visit hosts.
- The largest number of community languages in Europe can be found in the United Kingdom. Over 300 languages are currently spoken in London schools (listen as you walk around, ride the tube).
- Students have a unique experience to use UK currency (pound sterling vs. Euro).

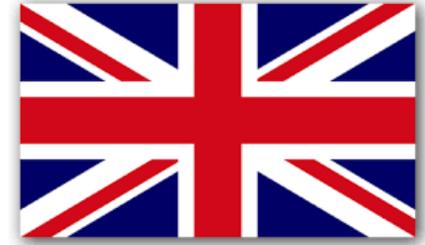
## Why London?



- Public transportation is efficient and safe (try a double-decker or the tube) .
- London is the highest-ranking European city in terms of digital security<sup>1</sup>.
- Crime rates are lowest they have been in 40 years<sup>1</sup>.
- Strong security presence by local police and strong presence of armed patrols in tourist spots and tube stations – expect strong presence of semi-automatic weapons, Tasers and shotguns.
- London has been an ally of the US for decades, especially post World War II and is a member of NATO (North Atlantic Treaty Organization).
- Present British policy holds the relationship with the United States represents the United Kingdom's "most important bilateral relationship" in the world. While United States Secretary of State, Hillary Clinton paid tribute to the relationship in February 2009 by saying, "it stands the test of time".

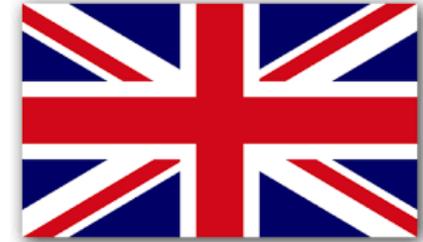
Business Insider" *20 Of The Safest Cities in The World*, January, 2016, 2016 – report considered following factors: Digital security, Health security, Infrastructure, Personal safety

# Why London?



- Alongside Broadway in New York, London's West End (theatre district) is the destination regarded as being the place to see the best shows and performers.
  - We will see the performance of ***The Mousetrap*** which is a murder mystery play by Agatha Christie at St Martin's Theatre in the West End.
  - *The Mousetrap* opened in the West End of London in 1952, and has been running continuously since then, now making it's 64<sup>th</sup> year the longest running show, of any kind, in the world.
  - Agatha Christie is the best-selling novelist in history, outsold only by the Bible and Shakespeare. She is known throughout the world as the Queen of Crime.
  - She was made Dame Commander of the British Empire (essentially equivalent of Knighthood but for females) by Queen Elizabeth II
- According to a 2015 Gallup poll, 90% of Americans view Great Britain favorably.
- The US Embassy in London is the largest US Embassy in the world.
- Flight time is 7 hr. 45 min. or 3,955 / 6,365 miles / km from Chicago O'Hare to London Heathrow.
- The Romans founded London in 50 AD; the city has extraordinary history, beautiful and historic architecture, and promises any visitor a great international experience.

# Why London?



- Useful and fun Social Media - London Focused Facebook Sites:
  - City of London
    - <https://www.facebook.com/CityofLondonCorp>
  - London for Free
    - <https://www.facebook.com/London-For-Free-224203727612545/>
  - Vintage London
    - <https://www.facebook.com/Vintage-London-230>
  - BBC London
    - <https://www.facebook.com/BBCLondon/>
  - London Life
    - <https://www.facebook.com/lyonl.london/>
  - London What's On
    - <https://www.facebook.com/London-Whats-On-154977557905194/>
  - Londonist
    - <https://www.facebook.com/Londonist-18658326042/>
  - Visit London
    - [https://www.facebook.com/pg/visitlondon/about/?ref=page\\_internal](https://www.facebook.com/pg/visitlondon/about/?ref=page_internal)
  - Secret London
    - <https://www.facebook.com/Secret-London-An-Unusual-guide-121213881239660/>

## Safety, Health, Misconduct

**PERSONAL & GROUP SAFETY**

**INTERNATIONAL AWARENESS**

**HEALTH AWARENESS**

**SMART PHONE**

**999**

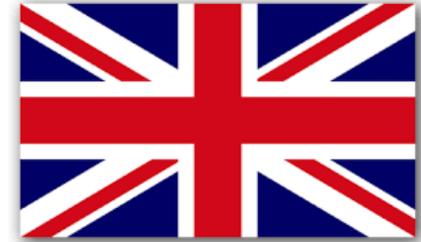
**EMERGENCY MEETING LOCATION**

**TOILETS – WATER CLOSET**

**CODE OF CONDUCT**

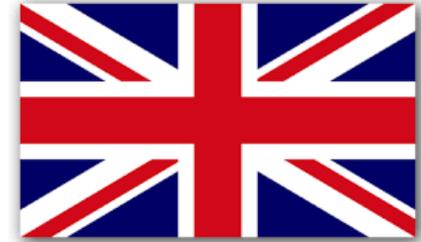
**ALCOHOL & SEXUAL ASSAULT**

# Safety



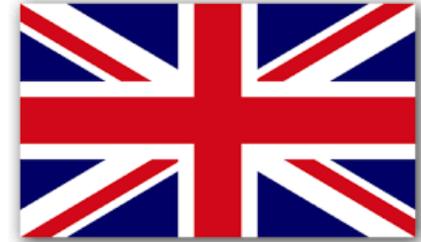
- Students group will appoint a leader to insure frequent headcount during the days, and for check-in at night.
- Student leaders will be required to be accountable for all members of their group and send text message when they are back at the hotel for the evening.
- Any potential health issue or injury must be reported to the trip leaders (Mr. Raider or Prof Steele) **IMMEDIATELY. Do not wait on our response to call emergency help.**
- In London, the emergency number is **999**
- Please **insure you have any needed medication with you** and that you have informed the trip sponsor (Prof Steele) of any special needs. If you have any medical needs such as diabetes, we recommend you inform our team leaders and Prof Steele so we can be helpful in helping you monitor any needs or critical situations. **You are not required to disclose private health information to program leaders.**
- Insure you have your trip health insurance card with you at all times.
- Be sure to monitor battery status of your phone and carry a charger w/ travel adapter in your backpack.

# Safety



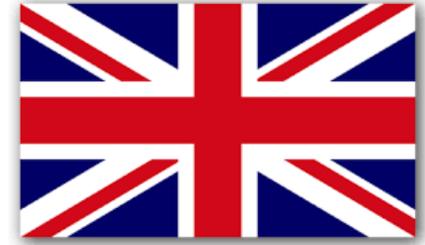
- We will be staying in **Regent's Park**, an upscale area in northwest London.
- There are two tube stations nearby 1) Regent's Park 2) Great Portland
- There are plenty of pubs, restaurants convenience stores in the area, it is extremely safe 24/7, however be aware you will stand out as an American with your accent. Keep a low profile, dress as close to local as you can. Fit in, do not be a target. (Leave your Colts Jersey at home).
- Students will be required to stay in groups of **not less than (3 in group) after hours** (no exceptions).
- Students must carry their **individual passport** and **trip health card** with them at all times.
- We will use the app **GroupMe** to stay in contact as a class.
- Students will be aware of the **US Passports & International Travel: "Alerts and Warnings"** web based resource and encouraged to check this site daily; trip leaders will be required to check daily.
- **Virtualtourist** is a highly rated travel-oriented community website with tips on travel and security alerts will also be used by trip leaders and students daily.

# Safety



- Legal drinking age is 18 in London. We will have a daily safety and health briefing on this issue.
- Be very careful regarding the food you eat. Carry a bottle of water with you.
- Students who violate any IU policies or standards of personal or academic conduct as well as the laws of the US and UK will be immediately returned to the US and the status of academic standing will be reviewed/determined by the Kelley School of Business and Indiana University.
- You are expected and required to obey the laws of the US the laws of the United Kingdom, laws of London and it boroughs, and to report any infractions by your peers.
- Engage the culture, make friends, introduce yourself in social situations, learn from the local people and culture.
- **If it does not feel right, it probably is not right** - get out of the situation or area and text Mr. Raider and Prof Steele and call police if warranted **999**
- **If an significant city event occurs where we do not have cell phone coverage, and possibly no transportation, we will meet in front of the hotel - you can walk there from anywhere in London. If you are not there in (2) hours we will consider your situation critical.**
- **WE HIGHLY RECOMMEND YOU HAVE YOUR LOCATION SERVICES “TURNED ON”**

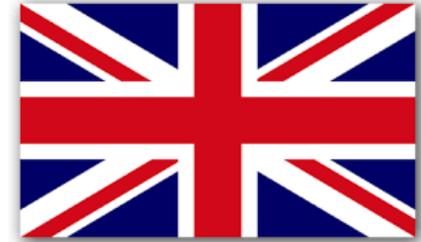
# Health



- Students should make sure they are in good health before international travel and may consider getting a check-up at least 4-6 weeks before travel.
  - You can make a travel clinic appointment at the IUPUI Student Health Center or with a regular doctor.
- Recommendations on medication:
  - Bring a large enough supply for the time you will be abroad.
  - Keep medication in original container; place in carry-on luggage only.
  - If prescription, bring a signed doctor's note explaining reason for drug, recommended dosage, and the generic and brand name of drug.
  - Check legality of medications with International Narcotics Control Board or US Consulate/Embassy.
    - <https://www.incb.org/>
    - <https://uk.usembassy.gov/>
- HTH health insurance
  - Carry HTH card at all times
  - If healthcare is needed, student should be prepared to pay for service at time of visit and will be reimbursed by HTH later.
  - For reimbursement, students will need to submit a claim form with original receipts.

# Health

## *Toilets / Water Closet*



- **Public Toilets** provided by the City of London are generally clean, safe and available. Below is a location app you can download.
  - <http://www.cityoflondon.gov.uk/services/transport-and-streets/clean-streets/Pages/Public-Toilets.aspx>
- 75 local businesses have signed up to the City's community toilet scheme.
  - These businesses provide the public with free access to their toilets during their normal trading hours.
  - You will see a sign in the window giving details of their facilities.
    - [http://www.mapping.cityoflondon.gov.uk/geocortex/mapping/?viewer=compass&runworkflowbyid=Switch\\_layer\\_themes&LayerTheme=Show%20the%20Toilets%20layers](http://www.mapping.cityoflondon.gov.uk/geocortex/mapping/?viewer=compass&runworkflowbyid=Switch_layer_themes&LayerTheme=Show%20the%20Toilets%20layers)
- **Water Closet**
  - A common term for “rest room” in Europe. You may ask “Where is the WC?”
  - WC = “A room with a toilet”

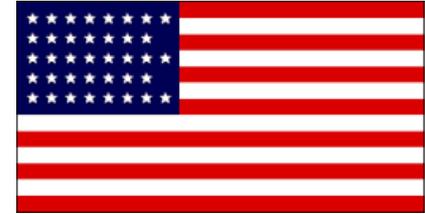


# IU Kelley Code of Conduct & Civil Behavior



- The IU/Kelley Honor Code applies to any course offered by the Kelley School of Business.
- Students will be bound by the Indiana University Kelley School of Business, Undergraduate Program Student Honor Code at all times during this academic international immersion experience.
- In addition to academic integrity, The Kelley School of Business endorses the importance of civil behavior as stated in the Indiana University Code of Academic Ethics.
- Students are required to review both of these important areas of conduct and behavior prior to departure.
  - <https://kelley.iu.edu/Ugrad/Academics/HonorCode/page39065.html>
  - <http://studentcode.iu.edu/>

# Sexual Misconduct



- Indiana University has a policy regarding Sexual Misconduct that applies to all members of the University Community.
- The policy applies regardless of sex, gender, sexual orientation, gender identity, immigration status and citizenship status. It applies to relationships among peers as well as to superior-subordinate relationship.
- Key Policy Areas:
  - Sexual Harassment
  - Sex/Gender Based Discrimination
  - Sexual Assault
  - On or Off Campus Behaviors
  - Consent
  - Incapacitated
- Students are required to review these websites prior to departure:
  - <http://policies.iu.edu/policies/categories/administration-operations/equal-opportunity/sexual-misconduct.shtml>
  - <http://stopsexualviolence.iu.edu>

# IU Alcohol & Drug Policies



- Indiana University prohibits:
  1. The unlawful manufacture, distribution, dispensation, possession or use of a controlled substance (usually referred to as illegal drugs listed under the federal Controlled Substances Act) and alcohol on university property or in the course of a university activity.
  2. Public intoxication, use or possession of alcoholic beverages on university property (including any undergraduate residence supervised by the university, including fraternity and sorority houses) except as otherwise noted in the IU Code of Student Rights, Responsibilities, and Conduct, Part II, Section H (22) b and Part II, Section H (22) c.
- IUPUI has a zero tolerance practice for the possession, sale and/or use of illegal drugs. Students who violate this policy can expect a significant sanction; including suspension or expulsion from the University.
- Students are required to review these websites prior to departure:
  - <https://protect.iu.edu/police-safety/safety-prevention/alcohol-drugs/policies.html>
  - <http://studentaffairs.iupui.edu/health-wellness/hw-promotion/alcohol-and-other-drug/university-alcohol-and-drug-policies.shtml>

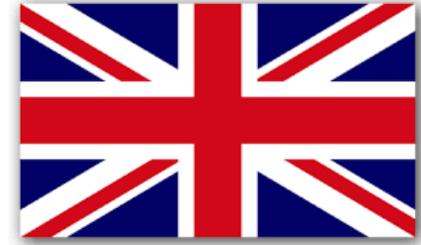
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## International Travel - Key Information

**USEFUL WEBSITES**  
**FLIGHT ITINERARY**  
**HOTEL**  
**US EMBASSY**

# International Travel

## *Key Information*



- Please familiarize yourself with passport information from the U.S. Department of State  
<https://travel.state.gov/content/passports/en/passports.html>
- Please review Transportation Security Administration (TSA) for prohibited items on flights and travel tips  
<https://www.tsa.gov/travel/security-screening/prohibited-items>
- Please review the U.S. Department of State Smart Traveler Enrollment Program  
<https://step.state.gov/step/>
- Please review the U.S. Department of State Traveler's Checklist  
<https://travel.state.gov/content/passports/en/go/checklist.html>
- Please familiarize yourself with the U.S. Embassy & Consulates in the United Kingdom  
<https://uk.usembassy.gov/>
- Please familiarize yourself with Embassy of the United States, London  
<https://uk.usembassy.gov/embassy-consulates/embassy/>

# Flight Itinerary

- **Depart Indianapolis: Friday, March 10**

Departing Indianapolis (IND) at 3:36 pm, arriving Detroit (DTW) at 4:40 pm  
Delta Airlines, Flight 707

Departing Detroit (DTW) at 6:15 pm, arriving London Heathrow (LHR) at 6:55 am  
Virgin Atlantic, Flight 1080

- **Depart London: Sunday, March 19**

Departing London Heathrow (LHR) at 2:40 pm, arriving Detroit (DTW) at 7:27 pm  
Delta Airlines, Flight 19

Departing Detroit (DTW) at 9:55 pm, arriving Indianapolis (IND) at 11:06 pm  
Delta Airlines, Flight 1923

Travel Agent:

Shannon Walsh

Travel Consultant

12525 Old Meridian St- Suite 120

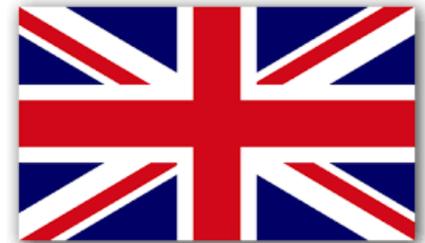
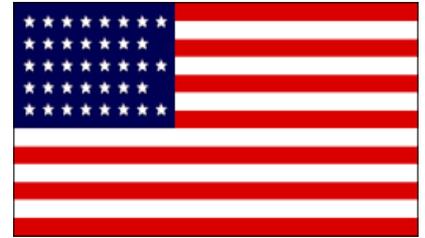
Carmel, IN 46032

T 317.489.3828

F 317.489.5698

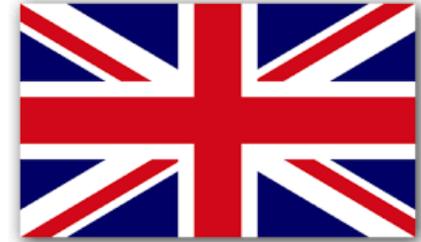
E [shannon.walsh@thetravelauthority.com](mailto:shannon.walsh@thetravelauthority.com)

[www.TheTravelAuthority.com](http://www.TheTravelAuthority.com)



# London Hotel

*Melia White House  
Regent's Park*



- Download **GroupMe** to your phone the first day of class.
- We will be staying at the **Melia White House**
  - Built in 1936, Regent's Park, London
  - Fitness Center with cardio and strength facilities
  - Complementary wireless internet access in public areas and all rooms
  - 24 hour front desk, concierge services and ticket assistance
  - 2 restaurants including one serving breakfast
  - Dry cleaning and laundry service
  - Smoke-free property
  - Facebook site and twitter feed
  - 45 minutes from Heathrow Airport
  - Hair dryers provided in each room

Contact:

Calling from US: **011 44 20 7391 3000**

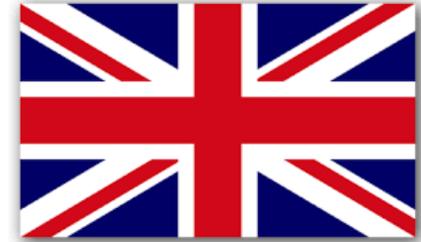
Albany Street, Regents Park,

London NW1 3UP

[melia.white.house@melia.com](mailto:melia.white.house@melia.com)



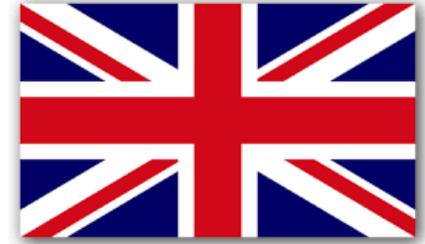
# Regent's Park



- In the Middle Ages the land was part of the manor of Tyburn, the property of Barking Abbey.
- In the Dissolution of the Monasteries, Henry VIII appropriated the land, and it has been Crown property ever since, except for the period between 1649 and 1660.
- It was set aside as a hunting park, known as Marylebone Park, until 1649. It was then let out in small holdings for hay and dairy produce.
- The Regent's Park is the largest grass area for sports in Central London and offers a wide variety of activities, an Open Air Theatre, the London Zoo, gardens and a boating lake.
- Marquess of Hertford's Villa: later known as St Dunstons; rebuilt as Winfield House in the 1930s and now the American Ambassador's residence. ***Largest private garden in London second to the Queen's garden at Buckingham Palace.***
- Ian Fleming's James Bond novels frequently mention the headquarters of M16 as a "tall, grey building" near Regent's Park.
- In J.K Rowling's first novel "*Harry Potter and the Philosopher's Stone*" (1997) and the eponymous film, Harry goes to the London Zoo for his cousin's birthday.
- In Agatha Christie's short story "*The Adventure of the Italian Nobleman*", Hercule Poirot and Arthur Hastings travel in a taxicab to Regent's Park to investigate a murder that has taken place in "Regent's Court", a fictional block of modern flats nearby.
- Regent's Park Website
  - <https://www.royalparks.org.uk/parks/the-regents-park>

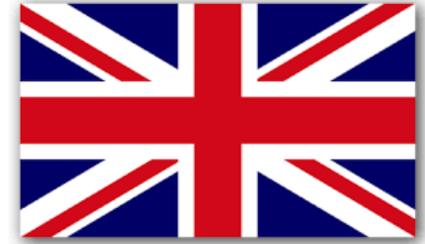
# Regent's Park

## Our Neighborhood



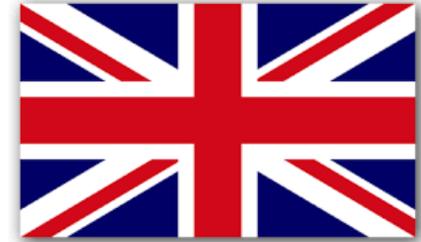
# Regent's Park

## Our Neighborhood



# Regent's Park – Winfield House

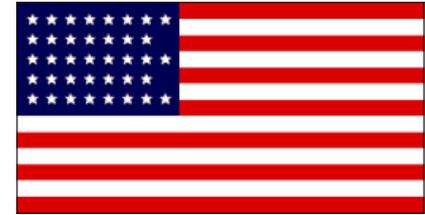
## Our Neighborhood



- Winfield House in Regent's Park is residence of the Ambassador of the United States of America to the Court of St. James's. Winfield House occupies twelve and a half acres on the northwest side of London.
- Winfield House continues a tradition of receiving a host of distinguished guests. Over the years these have included Queen Elizabeth and other members of the royal family, and many other prominent figures in business, politics, diplomacy, banking, the armed services, education and the arts.
- 
- The late Princess Diana once brought Princes William and Harry to see the presidential helicopter Marine One parked on the lawn. Visiting U.S. Presidents regularly stay at the residence watched over by portraits of their predecessors, some of whom served as both President of the United States and U.S. envoys to London.
- President George Bush met there with President Mikhail Gorbachev during the 1991 G-7 Summit. President Reagan was a frequent visitor.
- More recently, Senator George Mitchell hosted participants in the Northern Ireland Peace Process at Winfield House during his review of the Good Friday agreement in November 1999.
- Other American visitors have included astronauts, bankers, industrialists, students, congressmen, state governors and trade delegations, Supreme Court judges and U.S. government officials.

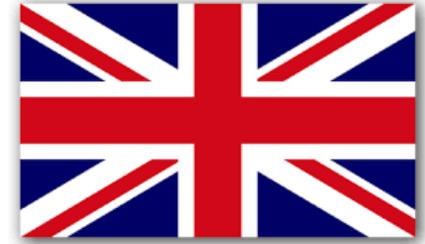
# Regent's Park – Winfield House

## Our Neighborhood



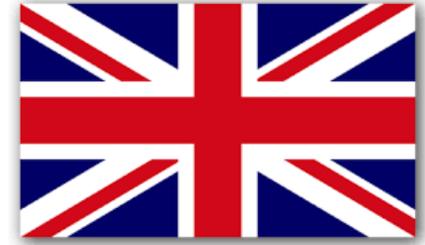
# Queen's Head & Artichoke

## Our Neighborhood



## Queen's Head & Artichoke

### Our Neighborhood



- The *Queen's Head and Artichoke* is a classic Victorian corner pub and dining room adjacent to our hotel.
- Dating from the 16th Century, the Queen's Head & Artichoke was once a Royal Hunting Lodge on the site of what is now The Regent's Park. ***It is mentioned in the Crew's Survey in 1753 as 'a ramshackle old tavern'.***
- When The Regent's Park was created, several well known Inns were demolished, one of which was the Queen's Head & Artichoke. It was re-established at its present site in 1811, although the current building dates from around 1900.
- The licence itself dates from the time Queen Elizabeth 1st reign, after whom the pub is named.
- The Origin of its name is attributed to Daniel Clark, Master Cook & Head Gardener to both Elizabeth 1<sup>st</sup> and James 1<sup>st</sup>.
- Open 7 days a week until 11 pm.

# U.S. Embassy in London



- Ambassador Matthew W. Barzun
- Ambassador of the United State of America to the United Kingdom of Great Britain and Northern Ireland
- America's ambassador to the UK since 2013
- He was a pioneer in the early days of the internet, becoming the fourth employee of CNET Networks in 1993 and working there until 2004 in a variety of roles including Chief Strategy Officer and Executive Vice President.

Location:

24 Grosvenor Square

London, W1A 2LQ

United Kingdom

[44] (0)20 7499-9000



[www.alamy.com](http://www.alamy.com) - BN9RJJD

# Key Information - General

**DEPARTURE**

**TRANSPORTATION SECURITY ADMINISTRATION (TSA)**

**TRAVEL COMFORT**

**ARRIVAL AND PROCESS THROUGH UK CUSTOMS**

**TRAVEL TO HOTEL**

**OYSTER CARDS (LOCAL BUS TUBE PASS)**

**TRAFFIC (LEFT HAND DRIVING)**

**WEATHER**

**CLOTHING**

**MONEY**

**SHOPPING**

**DEBIT CARD, CREDIT CARD, TRAVELER'S CHEQUE**

**PHONE USAGE**

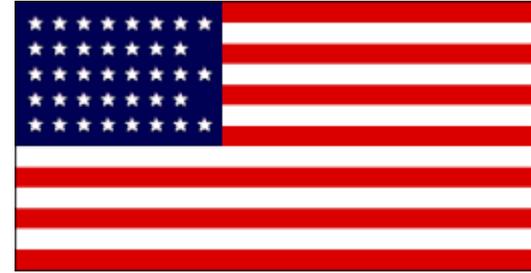
**ELECTRICAL ADAPTER**

**TIME**

**LAUNDRY**

# Key Information

## *Departure Indianapolis*



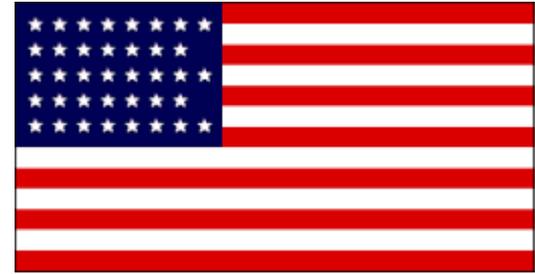
- We will depart **Saturday, March 10**

**MUST HAVE UPON DEPARTURE FOR AIRPORT: passport, driver's license, trip health insurance card, and student ID** (there may be discounts available with your student ID)

- You should be at the Indianapolis International Airport (**2**) **hours** before we depart
- I encourage you to **car pool** if possible
  - For students, I believe it is cost prohibitive to park your car at the airport for 8 days, see me if you cannot find a method of transport to the airport
- Be sure to have the app **GroupMe** loaded and working on your phone
- Be sure to have you **phone charged**
- Be sure to have any **visa's** required if you are an international student
- Make sure you and your buddy connect the day before and have a plan to get to the airport.
- Do not bring bottled water, you will not get it through security. Purchase on the other side after you pass through security.
- Ensure you have all of your peripherals for your smartphone and computer.
  - May want to consider investing in a good set of earphones for the plane trip if you plan to watch movies and listen to music

# Key Information

## *Departure Indianapolis*



- Review Transportation Security Administration site for very good information on traveling and travel requirements. These sites include prohibited items and liquids.

[www.tsa.gov/travel/security-screening/prohibited-items](http://www.tsa.gov/travel/security-screening/prohibited-items)

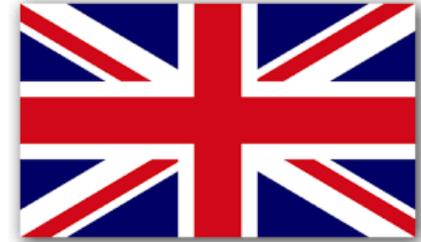
<https://www.tsa.gov/travel/security-screening/liquids-rule>

- Highly recommend reading TSA “Travel Tips” site



# Key Information

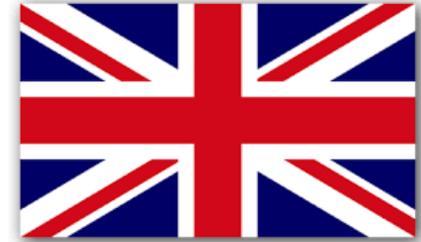
## *Travel in Comfort*



- International travel is generally very enjoyable.
- Simple planning will help us all enjoy the long flight over.
  - You will be provided headphones by the airline that are adequate, you may want to invest in a good set if you like to watch movies and listen to music.
  - You may want to consider loading movies on your computer. Airlines vary on the amount of movies free, that said, I am sure you can enjoy your flight without investing in anything such as headphones and spend on movies to load on your computer.
  - You will need to consider battery life on your devices, most coach classes on planes do not have charging outlets.
  - Wi-Fi is very expensive, recommend you do not connect to the internet while on the plane.
  - You will be provided a full meal and at least a snack. This will be adequate, but I recommend you take some food along with you, and consider any dietary needs or health needs in this regard.
  - Planes may be cold, be sure to take a sweater, heavy socks etc. in your carry-on bag. You do not want to be uncomfortable.

## Key Information

### *Travel in comfort*

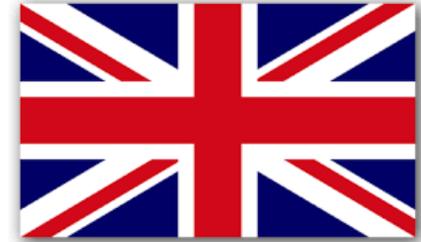


- You may want to take some hand sanitizer on the plane but be sure it meets the TSA standard.
  - Something like Purcell Sanitizing Hand Wipes
  - Recommend you wipe your seat tray down as well
- Some travelers find the neck pillows of value – I have never used one, but I hear I hear the Brookstone Biosense Neck Pillow is very good.



# Key Information

## *Arrival at London's Heathrow*



- Upon landing at London's Heathrow Airport and deplaning
  - we will gather as a group and reconcile headcount
  - we will test our phones for connectivity – you may text home contact and let them know you have arrived and have connectivity
  - we will claim our baggage
  - we will proceed through UK customs

<http://www.heathrow.com/arrivals/first-time-in-britain>
- Depending on time and lines (flights arriving) this is normally a 30- 45 minutes process.  
<http://www.heathrow.com/arrivals/uk-customs>
- You will need your passport, and most likely will be asked by the customs agent:
  - “name and address of where we are staying” (Melia White House, Regents Park)
  - “reason for visit” (Student Abroad Trip – Indiana University - USA)
  - “how many days are you staying” (8 days, leaving on Sunday, March 19)
- Do not use cell phones while in customs line – and, do not misbehave, joke or horse around. This is a serious process due to international airport protocol and security. Inappropriate behavior in custom lines may very well prevent you from entering the country.

# Key Information

*Heathrow customs, depending on the time and day, may be very busy or not so busy*



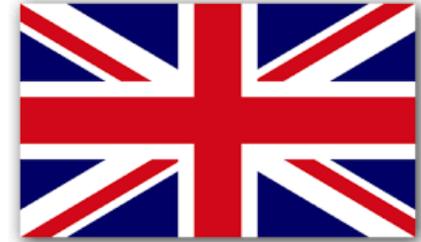
# Passport

.....and, any needed visa's for international students



# Key Information

## *After arrival*

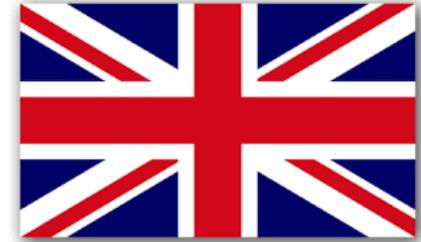


- Travel to Hotel – We will take the Heathrow Express (train) from Heathrow Airport to Paddington Station. We will take a black London cab from Paddington to the Hotel.
  - You will immediately begin experience England from the moment we step on the Heathrow Express!
  - Paddington is a beautiful railway terminus and London Underground (tube) station and has been in service since 1838, with current terminal build in 1854.
  - Paddington first served the London underground trains in 1863.
  - We will walk outside to the cab queue and takes black London cabs in groups of (3) to the Melia White House. All cabs take credit cards.
  - It is polite to tip 10-15% of the taxi fare for black cabs in London. However, most people simply round up the fare to the nearest **£1** and tell the driver to "keep the change".



# Key Information

*After arrival*



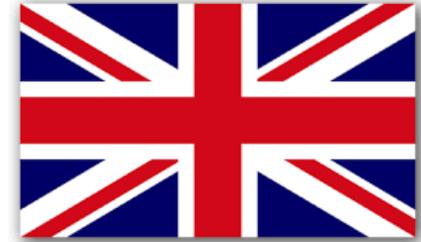
- We will use the excellent London public transportation system as much as possible and will have passes referred to as “London Oyster Cards”. *Oyster cards are good on both busses and the tube – they are not good for London Black Cabs.*

<https://www.londonpass.com>



# Key Information

## *After arrival*



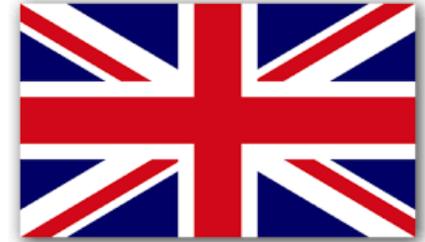
- Walking – we will walk extensively, including at least (2) structured walking tours (Financial District & Silicon Roundabout & Tech City).
  - You need comfortable shoes, and I recommend you keep a pair of athletic shoes in your backpack with clean socks. It is likely we will be in the rain in London, and your feet will get wet – dry socks and a clean change of shoes will help immensely with comfort and enjoyment of the experience. *I cannot stress the importance of this enough!*
  - Walking in a group this size is always a challenge. I will need you alert, helping insure no one is left behind when we are passing through crowds such as Piccadilly Circus, Buckingham Palace, Trafalgar Square, Oxford Circus, Big Ben and Parliament, Westminster Abbey.
  - I also need each of you to insure your buddy is with us while boarding buses and trains. *I cannot stress the important of this enough!*

*And remember, in 1835, Left-hand driving was made Mandatory in Britain, it is still the law today – watch when crossing streets!*



# Key Information

## *Weather*

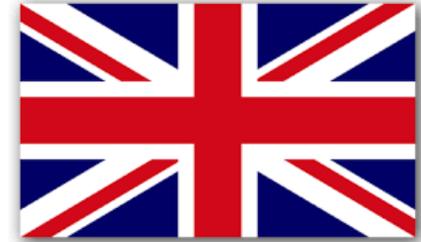


- Weather - Month of March
  - Temperature will be in Celsius - 0 Celsius is equal to 32 degrees Fahrenheit
  - Average Temperature for March in London is 9° Celsius or 48° Fahrenheit
  - The weather gradually begins to improve in March in London, England when the spring season is beginning.
  - The probability of rainfall changes very little throughout the month, with the average chance of seeing some kind of precipitation constant at 43%.
  - March is quite a cloudy month for London, with the average cloud coverage ranging from 79% at the start of the month to 73% by March 30<sup>th</sup>.
  - Chance of sunny day 17%
  - Chance of rain 50%
  - Chance of Cloudy Day 17%



# Key Information

## *Weather*

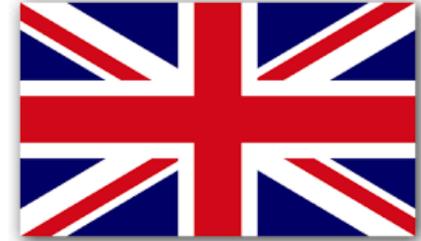


- James Smith & Sons Umbrellas Ltd. was established in 1830, and has been a family owned business for 175 years.
- The established is still owned and run as a family business located in London's West End.
- For all of these 75 years, the company has been making umbrellas, sticks and canes for both ladies and gentlemen and ***their reputation as the home of the London umbrella*** is well justified.
- The historic and beautiful shop is on New Oxford Street in the heart of London's West End and is a stunning reminder of the Victorian period.
- It is generally recognized that London has been the home of the world's best umbrellas.



# Key Information

## *Essential items*



- Each student must carry a small backpack with a nametag and key items.
  - Use to buddy system to check backpack of each other and that you have it with you at all times.
  - Portfolio for notes and journal ideas during the day
  - Pen, pencil, marker
  - Phone charger and adapter
  - Any needed medicine
  - Bottle of water to prevent dehydration
  - Key addresses, e.g. hotel and places we will be visiting
  - Map of London
  - Carry any needed items such as fruit, granola bars, sugar snacks that may provide energy
  - Glasses, contact lens and solution.
  - Travel umbrella, poncho, rain jacket

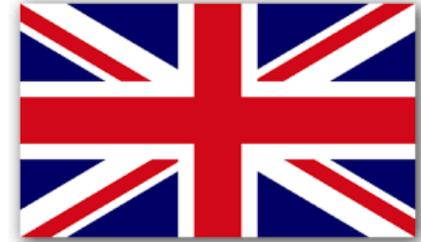
eBags <http://www.ebags.com/>

\*Excellent site for luggage and accessories



# Key Information

## Luggage tags, "My Tags"

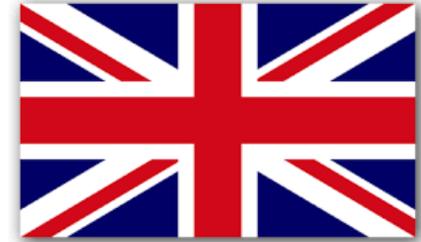


- You are required by the airline and TSA to have a Bag Tag for your luggage.
- Paper ID tags provided at the airport tend to tear, or come off, as do most you buy in a store.
- Considering all my years of traveling, I highly recommend you invest in the product listed below.
- My Tags™ provides 3 tags for \$32.99 (you can use one for your backpack as well).
- ***My Tags™ are welded steel and attached with a screw-on steel cable – even with poor baggage handling they will not come off your bag, and include you address and itinerary inside.***
- RECOMMEND:
- *MyTags™ are made of heavy duty polyester webbing with a welded steel triangular and attached with a screw-on steel cable (to prevent luggage caught in the baggage handling systems), that is stronger and far more catch free than leather straps with buckles.*
- *Inside every "MyTags™" are two clear pockets, the first for name and address, the second for your current trip itinerary.*
- *To maximize clarity in embroidery, My Tags™ can accommodate up to 13 characters. For additional customization, please call 888-261-8211. Production Times:1 week , allow additional time for USPS Ground shipping.*



# Key Information

## *Organization, money, passport*

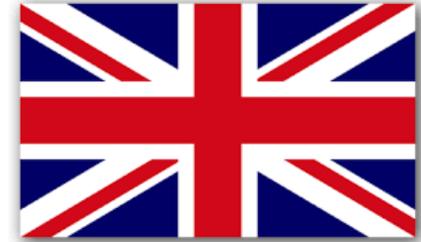


- You may want to visit a reputable travel product provider for items that make it easier to your to stay organized.
- I prefer L.L. Bean products due to the quality and reputation of the company.
  - <http://www.llbean.com/llb/shop/203?page=travel-accessories>
- Locally, (Indy) you can visit Brenner Luggage
  - <https://www.brennerluggagestore.com/>
- Locally, (Indy) or on-line, you can visit Brookstone (travel)
  - <http://www.brookstone.com/travel>
- Locks for your luggage and backpack (continued on next page)
- I like the Pacsafe Prosafe 800 – TSA Accepted 3-Dial Cable Lock
  - Built to keep your belongings secure
  - Provides quick access for security checks
  - TSA approved
  - Tough zinc-alloy case, high-tensile stainless-steel cable
  - Resettable three-dial combination that’s quick to unlock



# Key Information

## *Organization, money, passport*



- Victorinox Lifestyle Accessories 4.0 Travel Sentry Approved
  - ***Inspection indicator deploys after lock is opened, indicating that security screeners have inspected your baggage.***
  - Durable cast zinc construction.
  - Sized to fit through locking zipper sliders on luggage and briefcases.
  - Three-digit combination can be reset as needed.
  - Travel Sentry® Approved combination locks secure belongings while in transit and allow U.S. airport security to open the locks without destroying them and relock them after inspection.
- eBags is an excellent travel site and I highly recommend you visit it.  
<http://www.ebags.com/>

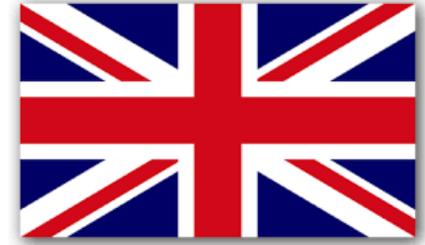
TSA Blog – weblog on Baggage Locks

<http://blog.tsa.gov/2014/02/tsa-travel-tips-tuesday-tsa-recognized.html>



# Key Information

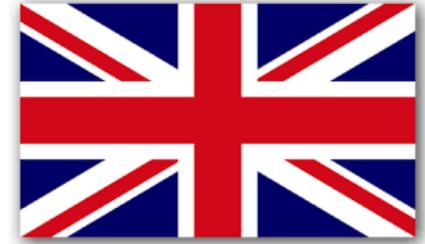
## *Clothing*



- We can expect March weather of 40 – 50<sup>0</sup> and must be prepared for rain.
  - We will not come back to hotel during the day, once out, we are out until we return for the day.
  - Dress in layers so as the day progresses you can take off sweaters, etc. and place in backpack.
  - We will dress business for most days, but you can wear comfortable shoes.
  - Weather can change quickly, recommend sneakers and extra socks in backpacks well as mittens, gloves, hat, scarf.
  - Observe what the locals are wearing, it's always a good indication.
  - It is tricky to dress for this time of year. I recommend you consider an all weather jacket.

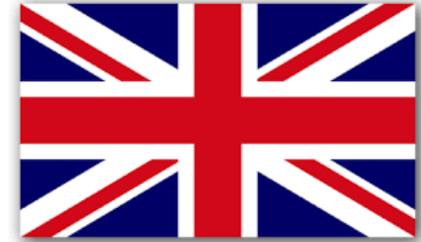
# Key Information

*Clothing (North Face & L.L. Bean Products)*



# Key Information

## Money

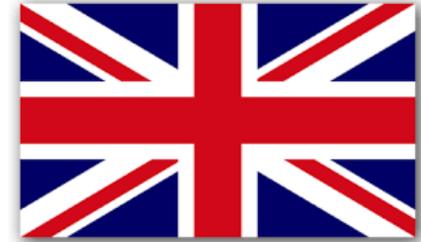


- Pound sterling (symbol: £; GBP [Great Britain Pound], commonly known as the pound, is the official currency of the United Kingdom
- The full, official name, pound sterling, (plural: *pounds sterling*) is used mainly in formal contexts and also when it is necessary to distinguish the United Kingdom currency from other currencies with the same name. Otherwise the term *pound* is normally used
- Sterling is the fourth most-traded currency in the foreign exchange market, after the United States dollar, and the Japanese yen.
- The Bank of England is the central bank for the pound sterling, issuing its own coins and banknotes, and regulating issuance of banknotes by private banks in Scotland and Northern Ireland
- Sterling is also the third most-held reserve currency in global currency in global reserves (about 4%).
- Pound sterling is used by 9 British territories: British Antarctic Territory, Falkland Islands, Gibraltar, Saint Helena, South Georgia and the South Sandwich Islands, British Indian Ocean Territory, Guernsey, Isle of Man, Jersey.

# Key Information

## *Money*

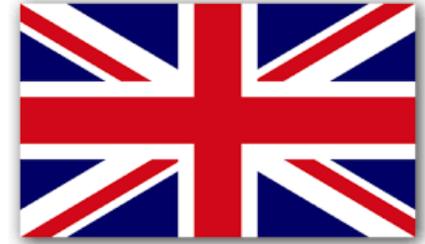
- Founded in 1694, the Bank of England is the central bank of the United Kingdom.
- Sometimes known as the 'Old Lady' of Threadneedle Street.
- The Bank's mission is to promote the good of the people of the United Kingdom by maintaining monetary and financial stability.



**BANK OF ENGLAND**

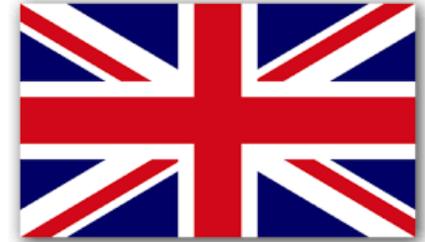
# Key Information

*Money*



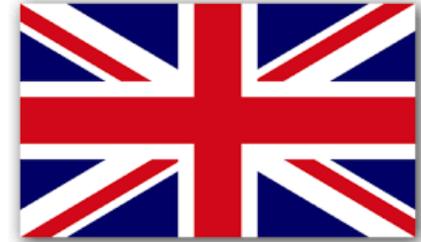
# Key Information

## Money



# Key Information

## Money



- Two useful, reputable sites for money conversion:
- OANDA – Foreign exchange company
  - <https://www.oanda.com/currency/converter/>
- XE – The World's Trusted Currency Authority
  - <http://www.xe.com/>

## Currency Converter

The screenshot shows the OANDA Currency Converter interface. At the top, there are tabs for 'Currency Converter', 'Historical Exchange Rates', 'Live Exchange Rates', 'International Money Transfer', and 'Print'. The main section is titled 'Currency Converter' and shows a conversion from 'US Dollar' (USD) to 'British Pound' (GBP). The amount entered is 1.00 USD, which is converted to 0.80757 GBP. Below this, there are options for 'INTERBANK +/-' (0%) and 'DATE' (Nov 4, 2016). The interface also includes a 'Rate Details' section with a table of bid and ask rates, and a 'Recent Trends' section with a line graph showing the USD/GBP average daily bid prices from October 5 to November 4, 2016. The graph shows a general upward trend from approximately 0.7820 to 0.8218, followed by a slight decline.

**USD/GBP Details**  
USD/GBP for the 24-hour period ending **Thursday, Nov 3, 2016 22:00 UTC** @ +/- 0%

Selling 1.00000 USD → you get 0.80757 GBP  
Buying 1.00000 USD → you pay 0.80772 GBP

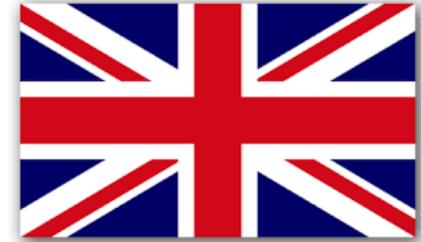
**Rate Details**  
USD/GBP for the 24-hour period ending **Thursday, Nov 3, 2016 22:00 UTC**

|     | Bid<br>Sell 1 USD | Ask<br>Buy 1 USD |
|-----|-------------------|------------------|
| MIN | 0.80028           | 0.80041          |
| AVG | 0.80757           | 0.80772          |
| MAX | 0.81309           | 0.81333          |

These values represent the daily average of the Bid and Ask rates OANDA receives from many data sources.

**Recent Trends**  
USD/GBP average daily bid prices

30 days 60 days 90 days  
INTERACTIVE GRAPH



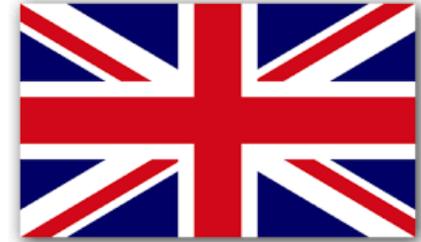
## Key Information

### *Shopping*

- London's shopping scene is eccentric, an eclectic mix of the thrifty and the luxurious.
- **Hours** -- London keeps fairly uniform store hours.
  - The norm is 10am opening and 6pm closing Monday to Saturday, with a late Thursday night until 7 or 8pm.
  - Most of the more central stores stay open until 7pm every day. However, the upscale stores along Bond Street usually shut earlier -- around 6pm.
  - On a Sunday, shops in England are allowed to trade for 6 hours; usually they choose 11am to 5pm, or noon to 6pm.
  - You will also find that some shops open earlier for browsing only, thus extending their opening hours without breaking the law.
  - Stores in designated tourist areas and flea markets are exempt from this law and may stay open all day on Sunday. Therefore, Covent Garden, Greenwich, and Marylebone are all big Sunday destinations for shoppers.
- **Taxes & Shipping** -- Value-added tax (VAT) is Britain's sales tax, and is currently at its highest ever rate, a whopping 20% on most goods.
  - It must be included in any quoted consumer price, so the number you see on the price tag is exactly what you'll pay at the register.
  - Non-E.U. residents can claim back much of the tax by applying for a VAT refund. In Britain, the minimum expenditure to qualify for a refund is £50.
  - Not every single store honors this minimum, but it's far easier to qualify for a tax refund in Britain than some other countries in the European Union.

# Key Information

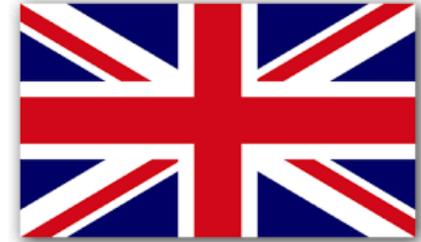
## Shopping



- **How to Get Your VAT Refund** -- Residents of countries outside the European Union are entitled to claim VAT back on major purchases.
  - However, you *must* get your VAT refund form from the retailer.
  - You can't get this form from the airport, so *don't* leave the store without it. It must be completed by the retailer at the time of purchase.
  - After you've asked whether the store does VAT refunds and determined their minimum, request the paperwork.
  - Fill out your form and then present it -- with the goods, receipts, and passports -- at the Customs office in the airport. You should allow an hour to stand in line, and do remember that you're required to show the goods, and so put them in your carry-on luggage.
  - Once the paperwork has been stamped, you have a couple of options. You can mail the papers (remember to bring a stamp) and receive your money as a credit card refund; or you can go to the Cash VAT Refund desk at the airport and claim your refund in cash.
  - If you accept cash other than sterling, you will lose money on the conversion. Many stores also charge a fee for processing your refund, so that will be deducted from the total you receive.
  - But since the VAT in Britain is 20%, it's worth the trouble to get the money back for a major purchase.

# Key Information

## *Shopping*



- Popular shopping areas are Oxford Street, with more than 300 shops including the legendary Selfridges.
- Additional famous shopping areas include: Regent Street, Bond Street and Mayfair (Saville Row), Carnaby, Covent Garden, King's Road, Portobello Road, and vintage boutiques of the East End.
- Perhaps the most famous department store in the world is located in London. Harrods's is located on Brompton Road in Knightsbridge.

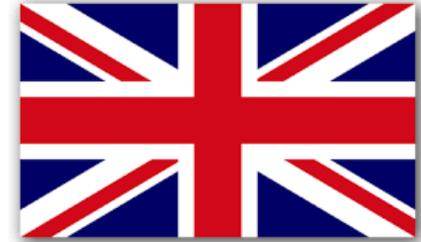
Bond Street and Mayfair



Harrods



## Key Information – Credit Cards, Debit Cards, Travelers Checks & Cash Machines



- You will want to have some Pound sterling with you at all times, and your credit card will work for most activities. Your room will have a safe in it for storage of money and valuables.
  - Be sure to contact your credit card company regarding fees abroad and if you have a swipe card vs. chip any issues they may provide advise about.
  - Be sure to check with your bank regarding use of your debit card abroad, exchange fees and regular fees.
  - You can use Traveler's checks, if you do, I recommend *American Express Travelers Cheques* if you do this. In all cases, speak with your local bank.

<https://www.americanexpress.com/us/content/prepaid/travelers-cheques.html>

Note: the hotel will cash *American Express Travelers Cheques*

- I recommend you exchange some of your US dollars (\$100. at the airport) for spending over the weekend, (Saturday, March 11 & Sunday, March 12) when banks are closed. During the week you can stop at a London bank that has the best exchange rate during the week.

### Your money is always safe with Travelers Cheques

May be refunded if lost or stolen

24/7 customer support

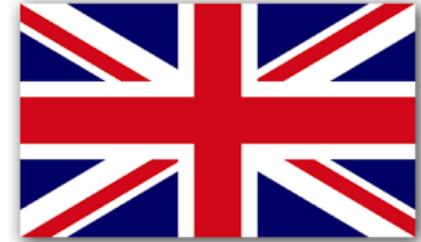
Accepted at thousands of locations worldwide

Never expire



# Key Information

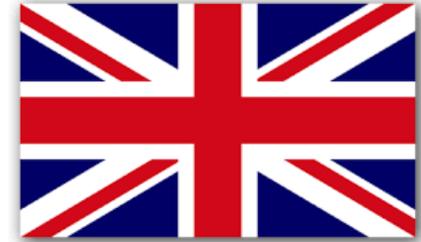
## *Phone usage – overview*



- Be sure to check with you local carriers regarding rates and connectivity abroad. Make sure they understand you will only be using your phone in London, England.
- Most American phone carriers' rates for international calling and data use can be confusing, and misunderstanding your usage or phone setup could be a very costly mistake.
- When traveling abroad, one of the worst mistakes you can make is paying way too much to use your cellphone and getting services you do not need.
- You do not need to change SIM cards and some of those recommendations that are out on the internet.
- Simply call your carriers and understand how to have your roaming connected for London and for use of voice and text.
- Cell phone carriers from most countries have international roaming agreements that basically allow you to use their wireless network when traveling abroad.
  - Generally you do not need to do anything
  - The foreign carrier will take over so to speak and you will see another carrier name on your cell phone's screen once you are in another country (most likely “Orange” in the UK).
  - What you do have to do is call your wireless carrier before leaving your country and activate your roaming service. This is not a default feature (it involves extra costs and must be activated).

# Key Information

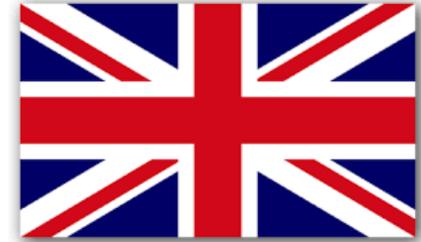
## Phone usage - International calling



- Contact your cell phone provider to activate international calling **AND UNDERSTAND IN DETAIL THE PLAN YOU ARE CHOOSING.**
- In addition, some providers may charge a fee for an international calling plan, roaming or phone rental.
- **IMPORTANT:**
  - *Turn off the function for "Automatic" checking of emails, if you're using a smartphone such as a BlackBerry or iPhone. Instead, change the email settings to "Manual" to reduce data roaming charges. During your trip you can choose when to check for email messages when you're connected to a free, wireless Internet connection, such as in a hotel lobby or Internet cafe.*
- Read Below Article, and especially **Step 5** on Skype
  - <http://traveltips.usatoday.com/use-cell-phones-abroad-1457.html>
- Skype should work fine, if you are using your smartphone, be sure to check on any international fees, otherwise Wi-Fi is provided free at the hotel and in some internet cafes.
- There may be nuances to using Facetime and Google Duo, check before you go:
  - Google Duo  
<https://duo.google.com/>
  - Facetime  
<https://support.apple.com/en-us/HT204380>

# Key Information

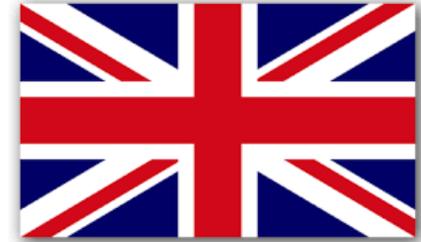
## *Phone usage, data services*



- I recommend you do not get “data services” (this allows you to get mail, use Facebook, tweet, etc.) The cost to send and receive data is terribly expensive and not recommended; you can use local Wi-Fi spots. (Talk to your smartphone carrier)
- If you do get data services, you pay for various limits, if you are one of those folks who absolutely has to send a picture real time, check how much data is costing you prior to enrolling in a data plan.
- I strongly encourage you to use *Skype* on your laptop, tablet or phone, using the free hotel Wi-Fi at the hotel.
- Likewise, the same with your computer, do not buy a data plan, use the free Wi-Fi at the hotel.
- You will not need your laptop or tablet during the day.

# Key Information

## *Phone usage*

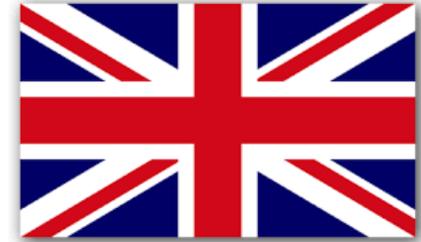


- Let's try to minimize smartphone usage during the day and take in all that is around us, as we learn and experience this extraordinary world city....



# Key Information

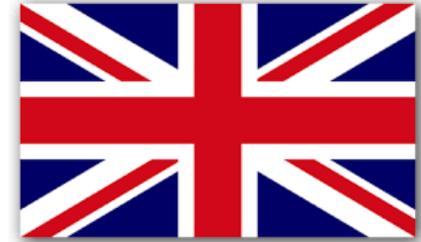
## *Electrical adapter*



- The UK is 240 volts at all electrical outlet
- The US is 110 volts
- You will need an electrical travel adapter to charge any electrical device you have, e.g. phones, computer, curling irons, straighteners.
  - The hotel has hair dryers in each room.
- Adapter plugs do not convert electricity, they simply allow your device's plug to fit into the foreign outlet.
- ***Read your device label to determine voltage, some curling irons only work with 110 volts, make sure your device works with 240 volts (it will say on the device). If you plug in a 100 volts only to the adapter going into 240 you will ruin your device and may start a fire.***
- Other countries provide electricity of different voltages through differently shaped electrical sockets. So if you'll be traveling with electrical appliances or your computer, these adapters are a must.
- Virtually all travelers need an **adapter plug**. Adapters are necessary for both electrical devices (e.g., hair dryer) as well as electronics (e.g., laptop) for them to work in the various 220V outlet types found internationally. Adapter types vary by country, so get a multi-adapter or find out which type is needed for your destination.
- A **voltage converter** or **transformer** may also be needed if you're traveling with any *single-voltage* devices whose voltage is different than the voltage provided by your destination. ***Read your device's label to determine this.***
- I recommend you purchase one at REI (Castleton Mall) – see next page for type.

# Key Information

## *Electrical adapter*

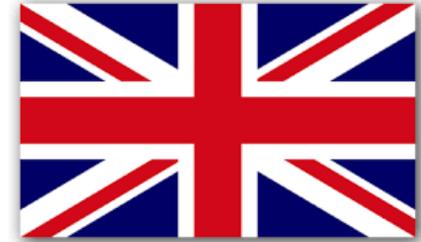


- Below on the right is the type of adapter you will need.
  - It may be any color, the one in the picture just happens to be black.
  - London outlets will be 3-prong (in wall), whereas US are 2-prong (in wall).
  - You simply plug the adapter into an London outlet, and then plug in your device for charging.
  - You can purchase these adapters at many retail outlets, most starting around \$8.00
  - I usually carry two.



# Key Information

## Time

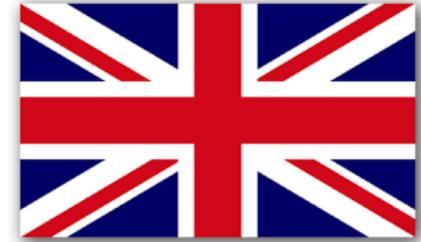


- During our trip (March 10-19, 2017) the time zones will be:
  - Eastern Standard Time (EST): 5 hours behind London
  - Greenwich Mean Time (GMT): 5 hours ahead of Eastern Standard Time (Indianapolis)
  - London, United Kingdom (GMT): 5 hours ahead of Eastern Standard Time (Indianapolis)
- Simply tell your relative and friends in the Indiana you will be 5 hours of ahead of their time.
- If you are not a native to Indiana, you can use any of the reputable world clock converters available on the internet to make the adjustment. I like *savvytime*.
  - <https://savvytime.com/>
- The United Kingdom will change to Daylight Saving Time on March 27, 2016 at 01:00 am (setting clocks 1 hour ahead).
  - We will be back in the US on March 19, so you do not need to worry about this.
- You may want to plan to make your free hotel Wi-Fi *Skype* calls home in the morning before we head out.



# Key Information

## Laundry



- The hotel has dry cleaning and laundry services (for a fee).
- There are self-service “laundrettes” in the Regent 's Park Area
- For self-service the hotel recommends:
  - Launderette & Dry Cleaning, 264 St. John Street, +44 7843 061099 (M-Th 8 am – 8 pm, Fri & Sat 8 am – 6:30, Sun 9 am – 5 pm)
  - YELP Reviews are very good.
  - About an hour walk, you can take cab or tube.
- Alternatively you can use detergent and the bathroom sink and bathtub and hand wash your items and hang on a travel clothesline in your hotel room for drying. There is also a small heated rack on each wall that works for smaller items.
- Here is one that is available on Amazon for \$10.

Diaxers Portable Travel Clothesline w/ clips)

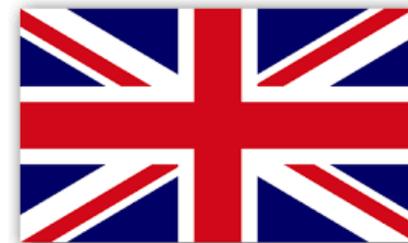


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## Leisure Time

**PLAN PROACTIVELY**

## Leisure Time



- You will have every night free with the exception of Tuesday, March 14, as we are attending the Agatha Christi play “The Mousetrap” in London’s West End.
- You will have Saturday, March 18 completely open. This is the day before we leave.
- You leisure time will be much more enjoyable if you give sufficient thought and planning prior to departure. Also, talk with the students you will engage at Regent’s University and get some recommendations form them, or better yet, hang out with them.
- London is an extraordinary international city, and if there is something that is a ”must do”, you should plan on getting tickets now – a few that young people have enjoyed.
  - Harry Potter Walking Tour for example (Tour guide “Tom” is suppose to be great) \$25.65
  - <https://www.viator.com/tours/London/London-Harry-Potter-Walking-Tour/d737-5227POTTER>
  - Changing of the Guard at Buckingham Palace – Free, daily at 11:30 am
  - <https://www.royalcollection.org.uk/visit/buckinghampalace/what-to-see-and-do/changing-the-guard>
  - Hop-on Hop-off Bus Tour - \$33.35
  - <https://www.viator.com/tours/London/The-Original-London-Sightseeing-Tour-Hop-on-Hop-off/d737-3302OT>

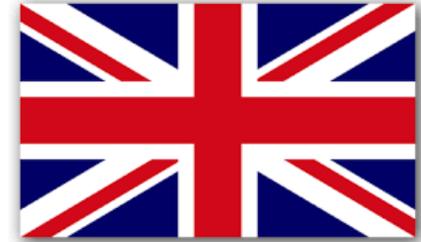
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## Study Abroad - IUPUI

**MISSION**  
**EMERGENCY SUPPORT**  
**CONTACT INFO**

# Study Abroad

*Indiana University-Purdue University  
at Indianapolis*



- Serves as the study abroad experts at IUPUI.
- Study Abroad Office is the go-to resource for information about and help with IUPUI overseas experiences.
- Part of the Office of International Affairs, Study Abroad works with students, faculty, staff, and anyone else interested in study abroad at IUPUI.
- <http://abroad.iupui.edu/index.html>

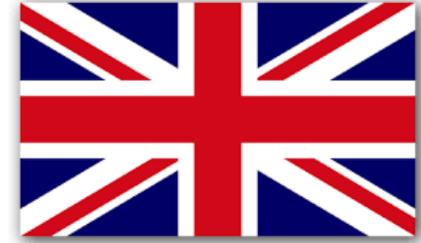


## **The Study Abroad Office Mission**

The mission of the IUPUI Study Abroad Office is to enhance all students' cross-cultural understanding by providing meaningful overseas experiences. We live in a world of interconnected societies, and the need for responsible, global citizens continues to grow. Therefore, it is essential for students across all disciplines, education levels, and personal backgrounds to experience the world beyond the walls of our university and the boundaries of their home country. We strive to meet the individual goals and interests of students by offering a range of study abroad programs that vary by length, language, location, discipline, and pedagogy. These programs challenge students to explore their own values and beliefs while enriching their understanding of others. Particular emphasis is placed on international service learning as a means for students to establish a deep connection with and understanding of their host community.

# Study Abroad

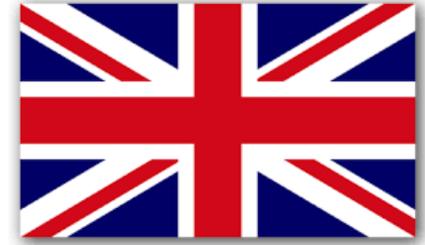
*Indiana University-Purdue University  
at Indianapolis*



- Study Abroad provides a **mandatory briefing** for each student prior to departing an IUPUI sponsored trip (online).
- The Program Directors (Prof Steele and Mr. Raider) will have **24/7 access** to the Study Abroad office in the event we need to engage IUPUI in any unforeseeable issues that develop while we are abroad.
- Study Abroad has your each student's dossier, **point of emergency contact** in the US (or native home/contact for international students).
- Study Abroad will serve as **official spokesperson** if an event has the potential to cause media attention – students are asked not to use social media until we have informed the Study Abroad office of any issues that may have the potential to be in the news that impacts IUPUI students on this study abroad experience/trip – and Study Abroad has given official university permission to communicate outside of the emergency contact structure.
- Study Abroad is part of the Office of International Affairs.
- Study Abroad works with students, faculty, staff, and anyone else interested in study abroad at IUPUI.
- **EMERGENCY NUMBER FOR STUDY ABROAD WHILE WE ARE OUT OF COUNTRY 24 X 7 IS: 1-317-409-2925**

# Study Abroad

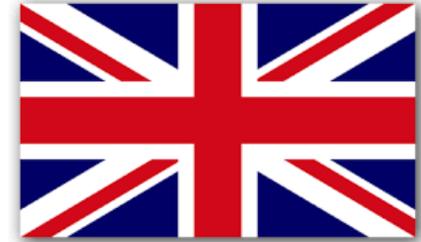
*Indiana University-Purdue University  
at Indianapolis*



- Study Abroad provides a **mandatory briefing** for each student prior to departing an IUPUI sponsored trip.
- This presentation will be provided closer to departure and will cover:
  - **Culture Shock**
  - **Group Dynamics**
  - International travel tips
  - University Policies applicable to students traveling abroad
- The slides from this presentation will be posted on our course *Canvas* site as well as these slides from our orientation

# Study Abroad

*Indiana University-Purdue University  
at Indianapolis*



- Our contacts for Study Abroad at IUPUI are:

Stephanie Leslie  
Director of Study Abroad  
Study Abroad, Office of International Affairs  
Indiana University-Purdue University at Indianapolis  
902 E. New York Street  
ES 2129B  
Indianapolis, IN 46202-5197  
O: (317) 278-0716  
[silleslie@iupui.edu](mailto:silleslie@iupui.edu)

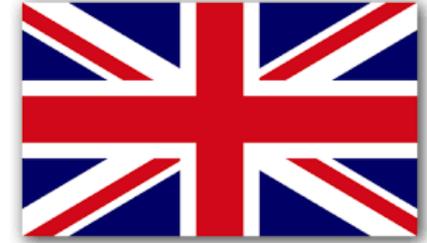
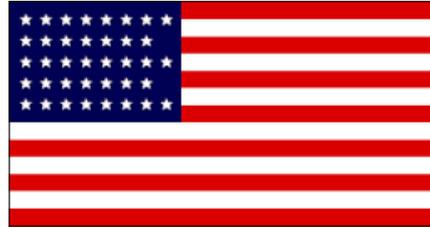
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Study Abroad, Office of International Affairs  
Indiana University-Purdue University at Indianapolis  
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Indianapolis, IN 46202-5197  
O: (317) 278-2097  
F: (317) 278-2213  
[kevmonkh@iupui.edu](mailto:kevmonkh@iupui.edu)

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## Key Contacts

**TRAVEL AGENT**  
**PROGRAM LEADERS**  
**AIRLINES**  
**HOTEL**

## Contact List



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Cell: 317-696-1410  
[desteele@iupui.edu](mailto:desteele@iupui.edu)

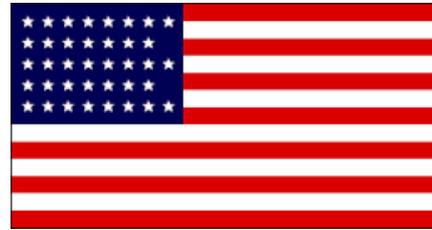
W. Eric Raider  
Cell: 317-919-1431  
[wraider@iupui.edu](mailto:wraider@iupui.edu)

The Travel Authority (Carmel Office)  
317-846-4979 (press 0 after hours and it will ring to a live person who can help with our travel)  
800-960-9898 (press 0 after hours and it will ring to a live person who can help with our travel)  
<http://www.thetravelauthority.com/>

United Airlines  
US: 800-864-8331  
UK: [44] 845 607 6760  
<https://www.united.com/web/en-US/content/Contact>

Melia White House (hotel)  
[44] 207 391 3000  
<https://www.melia.com/en/hotels/united-kingdom/london/melia-white-house/index.html>

# Questions?



*This will be fun....*

*....and we hope transformational*

*Let's make both of these happen!*



*Prof Steele and Mr. Raider*

